

Heating Warranty

10 Year In-Home Warranty

Thank you for purchasing a SKOPE heating product. Because SKOPE products are designed and manufactured to the highest possible standards, you can depend on us to stand behind our products.

What this warranty covers

SKOPE Industries Limited warrants to the **original purchaser of the product** that, any defect in workmanship or materials resulting in the product malfunctioning, while under correct domestic use, will be repaired or replaced. Any repair work must be carried out by an authorised service agent.

How long coverage lasts

This warranty is valid for a period of 10 years from the date of purchase.

What is not covered by this warranty

This warranty does not apply to any part of this product which has been subject to misuse, neglect, alteration, incorrect installation, accident or to damage caused by transportation, flooding, fire or acts of God. This warranty does not include any service guarantee and does not extend to cover any direct or indirect consequential loss, damage or injury of any kind. This warranty does not include breakage of glass or plastic components or corrosion to chrome finish. SKOPE Industries Limited is not responsible for installation or removal costs, or forwarding freight charges or losses in transit.

What SKOPE will do

This warranty is dependent upon an inspection by SKOPE Industries Limited to determine the defect in workmanship or materials. Liability under the warranty is limited to replacement or repair of any defective, malfunctioning or noncompliant product. The benefits conferred by this warranty are in addition to all other rights and remedies which the consumer has under the Consumer Guarantees Act in New Zealand, and the Trade Practices Act in Australia. SKOPE Industries Limited reserves the right to alter the design or improve any of its products without any obligation to incorporate these alterations into any previously manufactured product.

How to get service

To make a warranty claim in NEW ZEALAND phone SKOPE Customer Services on freephone:

0800 477 638

To make a warranty claim in AUSTRALIA phone SKOPE Customer Services on freephone:

1800 121 535

SKOPE Customer Services are open Weekdays 9.00am-5.00pm (excluding public holidays)

or email: enquiry@skope.co.nz and we will contact you.

Important

Please keep this warranty form and your purchase receipt. To guarantee warranty service, please complete this form at the date of purchase and file safely along with your purchase receipt. This information will be required should you require service.

Purchase Details

Purchaser's Name:.....

Address:.....

Date of purchase:.....

Purchased from:

Model No:.....

Serial Number:.....

Date of Installation:.....

Installed by:.....