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Heating Warranty

2 Year Over-Counter Warranty

Thank you for purchasing a Serene heating product. Because Serene products are designed and manufactured to the highest possible standards, you can depend on us to stand behind our products.

What this warranty covers

SKOPE Industries Limited warrants to the **original purchaser of the product** that, any defect in workmanship or materials resulting in the product malfunctioning, while under correct domestic use, will be replaced.

How long coverage lasts

This warranty is valid for a period of 2 years from the date of purchase.

What is not covered by this warranty

This warranty does not apply to any part of this product which has been subject to misuse, neglect, alteration, incorrect installation, accident or to damage caused by transportation, flooding, fire or acts of God. This warranty does not include any service guarantee and does not extend to cover any direct or indirect consequential loss, damage or injury of any kind. This warranty does not include breakage of glass or plastic components. SKOPE Industries Limited is not responsible for installation or removal costs, or forwarding freight charges or losses in transit.

What SKOPE will do

Liability under the warranty is limited to replacement of any defective, malfunctioning or noncompliant product. The benefits conferred by this warranty are in addition to all other rights and remedies which the consumer has under the Consumer Guarantees Act in New Zealand, and the Trade Practices Act in Australia.

SKOPE Industries Limited reserves the right to alter the design or improve any of its products without any obligation to incorporate these alterations into any previously manufactured product.

How to get service

To make a warranty claim - take the product, along with this warranty form and your proof of purchase, back to where you purchased the product from.

Important

Please keep this warranty form and your purchase receipt. To guarantee warranty service, please complete this form at the date of purchase and file safely along with your purchase receipt. This information will be required should you require service.

Purchase Details	
Purchaser's Name:.....
Address:.....
Date of purchase:.....
Purchased from:
Model No:.....
Serial Number:.....
Date of Installation:.....
Installed by:.....